

Key Drivers Diagram (KDD)

Global Aim

Improve the capacity of safety-net clinics to provide person-centered, culturally responsive comprehensive contraceptive care to improve birth outcomes & reduce unintended pregnancies

SMART Aim

By June 2020, increase from X to Y the % of women who desire and receive effective contraception in a timely manner

Population

Women of reproductive age (15-44) who are seen at safety-net clinics

Primary Drivers

Leadership and structured improvement process

Evidence-based clinical practices

LARC Stocking & Financing

Workflow to identify and address women's contraceptive needs at every visit

Skilled & Competent health center staff

Activated Clients

Secondary Drivers

- Change team leadership structure is engaged
- Vision and strategy for improving access to contraceptives is consistently communicated
- Current strengths and gaps in the provision of contraceptive services are identified
- Systems to collect, report, and use performance measure data are established

- Requirements for unnecessary testing & FU visits are removed
- Same day contraception or bridge method are provided with f/u appointment if necessary
- FDA-approved methods on Medication formulary

- IUDs, Implants & Depo are in stock every day services are provided
- Materials for same day access are readily available (e.g. kits or carts)
- Leverage all sources of payment when providing contraceptive services
- Contracts with 3rd party payers include reimbursement for visit, insertion and cost of IUDs/Implants
- Billing & coding is optimized to maximize reimbursement
- Contraceptive method of choice is provided, regardless of ability to pay

- Work flow to reliably and consistently identify, counsel & prescribe/provide contraception services
- Team based care model employed with all staff operating at top of their license
- Standard tool or template integrated into the EHR to identify women's pregnancy intentions
- Staff use consistent & accurate messaging about contraceptive services
- Skilled & competent providers in LARC insertion & removal are available during every clinic session

- Skilled staff provide client-centered contraceptive counseling using a shared-decision making approach & reproductive justice framework
- Competent and comfortable clinical staff provide/prescribe all FDA approved methods of contraception
- Health center staff provide accurate information about contraceptive services

- Social marketing strategies engage clients
- Communication strategies targeted to women of reproductive age
- Culturally appropriate and accurate messaging used by all staff